

CLOSING KEYNOTE: PREVENT CUSTOMERS FROM FOLLOWING THE HERD

 Running existing IT security programs are complicated due to the active nature of threats and regulatory changes. Security-focused solution providers and MSPs must work closely on two fronts: starting a security program from scratch or take an existing one to a more mature level. Either path requires expanding existing services while meeting budget demands, protecting the organization and senior executives, and meeting the dynamic external pressures facing everyone. This session will focus on the following: the typical functions needed to meet threats and regulations within an information security program, how to examine these functions critically to reduce costs, and to stop customers from following the heard to create a unique strategy. The key to success is developing such a strategy that safely meets business objectives for solution provider customers or prospects.

CYBER AXIOMS

- Technology <u>does not solve</u> the cyber problems businesses face today
- 2. Companies are managing more digital assets than they did a decade ago, and the value of these assets (Crown Jewels) is not realized
- 3. Corporate culture is fragmented and roles are ineffective

HORRIBLE CYBER ANALOGIES

- 1. "Networks are like candy bars: Hard and crunchy on the outside, but soft and gooey on the inside."
- 2. "Two hikers in the woods and a hungry bear."
- 3. "You don't want to be the next XYZ do you?"
- 4. "Security controls are like a seat belt."

FORGET THE HYPE







Does your company walk the talk

- Can your organization define cyber risks clearly?
- Do you know who is liable for a security incident, breach, or compliance failure?
- Don't be bullied by FEAR (False Evidence Appearing Real) Crying wolf

CYBER IS NOT MAGIC

T = Threats V = Vulnerabilities A = Assets

Home

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- <u>Vested</u> Interest in protecting valuables 1.
- 2. Uses basic physical and electronic security measures
- Routines are inherent/subconscious 3.
- We instruct everyone in the house how to 4. keep it safe
- News about others losses makes us 5. improve our own security measures and is directed to a single source to make changes.

Organizations

- <u>Limited</u> vested Interest in protecting assets and not sure what they are.
- 2. Uses sophisticated physical and electronic security measures
- 3. Routines become procedures and are formally documented
- We attempt to train and make other aware of 4. how to keep organization safe
- Intelligence about threats and losses does not 5. always find the right source due to how the information comes into the organization









Cyber Hygiene Least Privileged \bigcirc Response Monitoring 🔵 Risks & Impacts Change & 🕒 Crown Jewels Configuration Transformational Business Objectives Protection \bigcirc OT & Infrastructure Mobile & End Account Management Points Cloud & Blockchain IoT

The U.S. Financial Services Regulatory Structure (2017)



Note: The figure depicts the primary regulators in the US financial regulatory structure, as well as their primary oversight responsibilities. "Regulators" generally refers to entities that have rulemaking, supervisory, and enforcement authorities over financial institutions or entities. There are additional agencies involved in regulating the financial markets and there may be other possible regulatory connections than those depicted in this figure Source: GAO: GAO-16-175



CHANGING THE VALUE



TALK BUSINESS RISK

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Fraud (Internal and External)

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Business Performance and interruption

Regulatory Compliance and Penalties

Legal Liabilities

Financial Loss/ Restitution

Reputational Harm

Errors/ Omissions

Privacy and Security Breach

Loss or Damage to assets

Consequences

THE DEPRIVED VALUE



Score	Level	Financial Loss %	Statutory Capital Loss %
0	No impact	No Impact	No Impact
1	Insignificant	<2% Annual Earnings	<1%
2	Minor	1-5% Annual Earnings	1-5%
3	Material	5-15% Annual Earnings	5-10%
4	Major	15-100% Annual Earnings	10% up to amount of Free Surplus
5	Extreme	>100% Annual Earnings	Amount Exceeding Free Surplus



Designing an operationally focused program of service offerings to assist organizations in the transformation process of their organization's cybersecurity program and to facilitate an effective integration into the company's overall enterprise risk management functions, as well as to assist in identifying and closing existing gaps in their cyber risk oversight. Gives business the ability to make decisions regarding the maturity and effectiveness of their program.



CYBERSECURITY PROGRAM CAPABILITY MATURITY



*Note: Capabilities can reside in either 1st Line or 2nd Line (2nd Line view preferred). Additionally, capabilities may depend on risk appetites and/or size of company/geography

Talent



RISK; POLICY; STRATEGY; TRAINING & AWARENESS

THREAT & VULNERABILITY MANAGEMENT



LAST THOUGHTS ON FINAL SOLUTIONS

1. IMPROVE AND STABILIZE

PROVIDE A TECHNOLOGY ENVIRONMENT THAT IS CONSISTENT, AGILE, RELIABLE, SECURE, COMPLIANT, HIGH PERFORMING, EASY TO USE AND SUSTAINABLE (EITHER DIRECTLY OR INDIRECTLY)

2. <u>REDUCE EXPOSURE TO PRIVACY BREACHES</u>

OPTIMIZED MINIMUM BASELINE CONTROLS, TECHNOLOGY, AWARENESS, PROCESSES, CLEAR OBLIGATORY CONTRACTUAL TERMS, AND MONITORING (PREVENT/DETECT/RESPOND/RECOVER)

3. EXPAND CAPABILITY

ENABLE AGENCIES AND FIELD FORCE TO BE RESILIENT TO UNFORESEEN EVENTS (CRISIS, BCP, DR) – ACCESS DATA FROM ANYWHERE/ANY DEVICE

4. COLLABORATE AND PARTNER FOR SUSTAINABILITY

IMPLEMENT CROSS FUNCTIONAL TEAM ACROSS BUSINESS, IT, AND CORPORATE ASSURANCE AREAS TO PRIORITIZE, MONITOR, AND MAINTAIN COMPLIANCE IN ALIGNMENT WITH APPETITE/TOLERANCE

CONCLUSION

Don't "FEAR" the cyber black-box

Need a senior executive to effectively speak with Board or Senior Management about cyber

Need a security program that interacts with Technology and Business

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