

# PartnerConnect Enablement Plan

#### Today's Meeting Objective

Goals for today's meeting

Introduce the onboarding and enablement plan for PartnerConnect

Request to approve plan and budget

> Background:

>Industry proven

➢Partner validated

- Key overall strategy for the plan:
  - -Focused, limited recruitment strategy
  - -High-touch enablement and management model



#### **Enablement Program Overview**

#### Fast Track (30 days)

#### Engage (30-90 days)

Accelerate (3-6 months)

- Contract completion
- Portal registration
- Contact introductions
- "Kickoff Day"
- Identify headcount needs

- Training/Education
- Business Planning
- Jump start demand generation
- Resource sharing

- Co-Selling
- Marketing execution
- Incentives (new customers)

 Partner health check & feedback

Managing for Success

(6-12 months)

- Technical Refresh as needed
- 1x1 executive meetings
- Budget adjustments as needed

Key Metric: <u>15 partners</u> recruited 12 Partners: completing<br/>technical training program10 Partners: Comprehensive<br/>business planning\$10 Million in partner<br/>generated revenue

#### Enablement Program Details: Technical Training & Support

- Technical road show
  - Full-day, in-person trainings at partner site
  - Evening activity for relationship building
- Sharing services IP:
  - Demo gear
  - PartnerConnect sandbox
  - Documentation
  - Software development kits
- Technical mentor:
  - Refresh
  - Available to go on-site with partner if needed
- Expedited live technical support for partners: 24x7

Enablement Program Details: Sales Training (both internal and partner)

Internally:

- Internal Training for CAMs and ISR:
  - Product (CloudOne)
  - Program (PartnerConnect)
  - Lead pass & follow up to partners (Process)
- Launch business planning tool kit templates for business planning, marketing planning and QBRs
  - Joint business planning (template)
  - QBR

For Partners:

- Web based sales training:
  - Sales lunch-and-learn (aligned with technical roadshow)
  - Web-based training: 6 modules, 20 minutes each
  - Assigned ISR

Partner	City	Region	Education	Support	Incentives	Demand Gen.	Marketing	Total
P Rivers LLC	San Diego	West	\$10,000	\$49,500	\$36,000	\$48,000	\$36,000	\$179,500
Ramslovers	Los Angeles		\$10,000	\$49,500	\$36,000	\$48,000	\$36,000	\$179,500
Prudential	San Francisco		\$10,000	\$49,500	\$36,000	\$48,000	\$36,000	\$179,500
Greenriver	Chicago	Central	\$10,000	\$49,500	\$36,000	\$48,000	\$36,000	\$179,500
Ewing Cloud	Dallas		\$10,000	\$49,500	\$36,000	\$48,000	\$36,000	\$179,500
FreeBrady	Boston	Northeast	\$10,000	\$49,500	\$36,000	\$48,000	\$36,000	\$179,500
CT Yankees	Hartford		\$10,000	\$49,500	\$36,000	\$48,000	\$36,000	\$179,500
Nohelmets	Manchester		\$10,000	\$49,500	\$36,000	\$48,000	\$36,000	\$179,500
Conga	Miami	Southeast	\$10,000	\$49,500	\$36,000	\$48,000	\$36,000	\$179,500
RHOA	Atlanta		\$10,000	\$49,500	\$36,000	\$48,000	\$36,000	\$179,500
			\$100,000	\$495,000	\$360,000	\$480,000	\$360,000	\$1,795,000

#### Summary and/or Next Steps



> In Closing:

Focused, limited recruitment strategy High-touch enablement and management

- Mutually beneficial and fair/balanced investment on both ends
- Will get us to \$10M revenue goal
- > Next step:
  - Buildout of infrastructure and process of the enablement tracks